

March 23, 2020

Dear Customer,

TENMAT as a responsible supplier has been assessing daily the impact of the COVID-19 virus and in particular, how this may affect its customers.

In addition to extensive measures to protect the health and safety of our employees, we have been working hard with our suppliers to ensure that COVID-19 has a minimal impact on the day-to-day running of the business. We are in regular contact with our supply chain and we can confirm that over the past few weeks have been making additional purchases of various raw materials to ensure that we have sufficient supply of our products and service will be uninterrupted.

All of our manufacturing facilities are in operation and we have a robust contingency plan in place to ensure that operations continue as normal. We can reassure you that we do not foresee any difficulties in continuing to supply all of our customers. TENMAT will of course continue to monitor the situation surrounding COVID-19 and will keep you updated with any developments or changes that may affect you.

We remain fully committed to work together with all our customers through this very difficult time, and we thank you for your continued support and for choosing Tenmat products.

Should you have any queries, please do not hesitate to get in touch with your TENMAT contact or call our main office on:

(+44) 161 872 2181.

Yours sincerely

Gordon MacLeman

Group CEO